



Pfizer Inc
235 East 42nd Street
New York, NY 10017

September 9, 2019

Pfizer Injectables Response to Hurricane Dorian

Dear Customer:

During a natural disaster or crisis, our priorities at Pfizer Injectables are the safety of our colleagues and ability to ensure an uninterrupted supply of medicines for our patients. Pfizer has contingency plans in place to ensure the continuity of supply and mitigate interruptions during natural disasters.

We are always continuously improving all of our processes and actions based on learnings taken to help manage Hurricanes Maria and Florence and it has positively influenced Pfizer's ongoing preparations. We were able to have minimal disruption with Hurricane Dorian and the impact to the North Carolina Outer Banks area.

Customers in need of emergency assistance with a Pfizer Injectables order are encouraged to contact Customer Service at 844-646-4398 for 24/7 support.

Regards,

Chris McNett
Director, Customer Service